

PPG meeting at Devereux Centre 6pm Dunlop room Tuesday 22nd February 2022

Attendees:

Kirsty; Practice Manager
Andy; Finance Manager
Terry; Patient
Margaret Ball; Patient
Sue Parry; Patient
Jan; Patient
Fan Randall; Patient
Emma; Healthcare assistant
Anna; Practice Nurse
Trevor Rawlinson: Chair and Patient

Apologies:

Helen Hooper
Caroline Rawlinson
Cliff Hodson

Welcome from the chairman, Trevor Rawlinson.

Item 2:

Minutes of last meeting (5/02/2021) read out by Trevor, although we think there was another meeting in about October 2021 for the PPG members to meet Kirsty who arrived in May.

Item 4:

Kirsty gave a PowerPoint presentation which included Covid vaccination statistics, changes to the team and practice aims for the future. I have attached a copy of this to the email.

Item 5:

Trevor reports on the One Gloucestershire Integrated Care system and handed out leaflets and questionnaires for us to fill in and post off.

Item 6:

Discussion on 12-month plan and targets:

Suggestions for leaflets to explain how practice runs and works, who people are, what they can do and how you can access healthcare.

To write an article for the magazine Tewkesbury Direct and possibly parish magazines or village bulletins.

Maybe run casual coffee and cake mornings/evenings for carers for example and have specialist slots for wellbeing/teenage health/menopause HRT etc.

There was mention of the Mythe practice career evening which needs support and to be promoted by staff.

There was also discussion about whether the PPG is permitted to fund raise for events that the PPG itself wants to put on.

Kirsty says that she will ask for help from a colleague with writing a leaflet we would all support. Printing costs and distribution were mentioned.

There was discussion about how the PPG members could be identified by the public and therefore make a clear line of contact with the practice. Perhaps this could link to recruitment of a PPG member for each district/village that is covered by the practice.

Item 7:

Questions: A named doctor is no longer relevant as the patient is registered with the practice, not a Doctor. It was pointed out however that when making repeated visits for a specific problem, the practice would endeavour to book the same practitioner to ensure a joined up feel for the patient.

This needs explanation in any literature as does the name change, which when explained will make sense and cease to cause consternation amongst people

Item 8:

Margaret Ball asked about Covid boosters for over 75-year-olds as it was announced in the press that day. Kirsty said that was the first they'd heard about it too but that it would be on the agenda for the next practice meet which is next week.

Next meeting: 6pm at the Devereux Centre on the 10th May 2022