

PPG Minutes from the meeting January 23rd, 2025

Meeting rearranged from postponed meeting in November.

Present: Terry Ballard (Chair), Clare Barnfield (Practice Manager), Fan Randall (Secretary), Jill Mooney, Sue Large and Rupert Cox

Apologies: Bryan Parsons

Minutes of the last meeting (September 2024) and Matters arising:

NHS App: Clare said the practice is making an effort to promote it. Prescriptions are coming in from too many sources and so it would make things more streamlined if people used their apps to order repeat prescriptions. It was mentioned that sometimes prescriptions need reviewing and Clare said this should come up in or around people's birth month which is information that the practice needs to convey. The surgery is keen to teach people how to use the NHS App.

Tewkesbury School: All agreed that it was a good thing that they wanted to get involved and all that remains is for a discussion on how to involve them.

Terry will write to Clare de Glanville (Deputy Head) and suggest a meeting with himself and Clare Barnfield to discuss what possibilities there are for involving the school and pupils with the Surgery on many levels.

Social Media: Posts discussed: all posts go to Facebook as well as Instagram. A note to ask Tewkesbury school children where they might look. Happy for now with present arrangement.

Pharmacies: Clare has said how much more Pharmacies can offer now. All have consulting rooms and surgeries can refer people as well as people being able to walk in and see the Pharmacist. Pharmacy on site is not as efficient as it could be because of staffing issues.

Patient survey. Cirencester surgery has created a survey a copy of which Clare has requested to make sure it's good for our purposes before getting back to us with a plan to undertake it.

Report from the Practice

Clare will forward the report and also a pdf of the boundary which was going to alter but now isn't.

There was discussion of a new phone system that the Practice will trial and we were given details of staff leaving and new recruitment. Medical staff now up to full strength.

I will send Clare an updated list of PPG members and their role.

The Flu/Covid vaccination clinic was a great success

Chairmans report

PCN: Primary Care Network: Staunton, Newent, Mythe and all Inspire Surgeries.

Gloucester PPG meetings attended. They have concentrated on promoting all things to do with Aging Well and have also promoted an audio magazine called the Cotswold Listener. Also discussed the implications of switching to digital telephones because at the moment safety alarms such as Lifelink only work on the analogue system.

Terry has also kept up to date with various things through the national association of Practice Patients Groups.

A.O.B

Jill has asked Clare about flu and Covid and what the difference is and we also discussed RSV, what it stands for and who is eligible for a vaccination.

Rupert enquired about Shingles vaccinations and who is eligible.

Clare has mentioned how difficult it has been to get insurance to cover the use of the Ebike for any member of the team. At the moment it is only insured for either of the two paramedics at a cost of around £70 per annum.

Date of next meeting

AGM Thursday 10th April 2025 at 10am in staff meeting room followed immediately by the usual meeting at 10.30am