

MINUTES OF CHURCH STREET PPG MEETING 26th SEPTEMBER 2024

Apologies: Fran Randall, Sue Large

In Attendance: Terry Ballard, Clare Barnfield, Bryan Parsons, Jill Mooney, Jan Natrass

Minutes of last meeting were agreed.

Matters arising:

Lunch breaks have been established for team development while keeping the telephone system available.

Contact has been made with Tewkesbury School about the prospect of DofE students getting involved with the surgery. We are waiting for them to get back to us.

Efforts are being made to encourage use of the NHS app. A member of staff will be doing the NHS ambassador training next week

The complaint raised by a patient at the last meeting has been resolved.

Report from Practice Manager:

October will be very busy for the Surgery with the roll out of vaccinations.

Clare confirmed that those eligible will receive the Covid and Flu vaccinations at the same time during October. A rota for PPG members volunteering on the 5th October is attached to the minutes.

Those eligible for RSV vaccinations will be contacted later.

Staffing levels are good with only one HCA vacancy.

Surgery staff managed a short team building event at Tewkesbury Nature Reserve during a lunchbreak recently.

Clare is looking at improving our social media presence. Bryan offered his expertise. A Facebook post to drum up new PPG members has been published.

The patient survey is outstanding but on the pending list.

An e-bike has been purchased for use by the paramedics. It is waiting for insurance to be finalised.

AOB

It was confirmed that PPG members could park in those spaces that carried the Inspire logo.

DATE OF NEXT MEETING: 10.30 in the Church Street Meeting Room on 28th November is pencilled in. We will review it nearer the date and possibly push it into the New Year.